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Armed Forces Tribunal
Regional Bench
Bristow House
K J Herschel Road
Kochi – 682 001

AFT/RBK/E-01/2013

Date : 24 06 2020

QUOTATION

NOTICE

Quotation Number	AFT/RBK/E-01/2013
Due date and time for receipt of quotations	10-07-2020 (02:00 PM)
Date and time for opening of quotations	10-07-2020 (04:00 PM)
Date up to which the rates are to remain firm for acceptance	Four months after the acceptance of quotations
Designation and address of officer to whom the quotation is to be addressed	The Registrar, Armed Forces Tribunal, Regional Bench, Bristow House, K.J. Herschel Road, Kochi – 682 001
Superscription : No. AFT/RBK/E-01/2013 ; Quotation for the Comprehensive Annual Maintenance Contract (CAMC) of Personal Computers in the Armed Forces Tribunal , Regional Bench, Kochi.	

Sealed quotations are invited for Comprehensive Annual Maintenance Contract (CAMC) of following 07 Personal Computers in the Armed Forces Tribunal, Regional Bench, Kochi for a period of one year.

Sl.No.	Item	Specifications	Qty	Year of Purchase
1.	Dell Inspiron 3647 Desktop PCs	Intel@Pentium G3260 Processor 3.30 Ghz 4 GB DDR3 RAM 500 GB 5400 RPM HDD 18.5" LED Monitor	5	2016
2.	Dell DT Inspiron 3252 Desktop PCs	Intel quad Processor 2.64 Ghz 4GB DDR3 RAM 1 TB 7200 RPM HDD 22" LED Monitor	2	2017

General Conditions

1. Acceptance of the quotation constitutes a concluded contract. Nevertheless, the successful quotationer must, within a fortnight after the acceptance of his quotation, execute an agreement at his own cost for the satisfactory fulfilment of the contract.

2. Withdrawal from the quotation after it is accepted or failure to supply within a specified time or according to specifications will entail cancellation of the order and purchases being made at the offerers expenses from elsewhere, any loss incurred thereby being payable by the defaulting party. In such an event the Tribunal also reserves the right to remove the defaulter's name from the list of Tribunal suppliers permanently or for a specified number of years.

3. No representation for enhancement of price once accepted will be considered during the currency of the contract.

4. (a) In cases where a successful quotationer, after having made partial supports fails to fulfil the contracts in full, all or any of the maintenance not provided may, at the discretion of the Tribunal, be obtained by means of another quotation or by negotiation or from the next higher quotationer who had offered to provide maintenance already and the loss, if any, caused to the Tribunal thereby shall, together with such sums as may be fixed by the Tribunal towards damages be recovered from the defaulting tenderer.

7. Immediately on award of the contract, the contractor shall execute an indemnity bond equal to the quarterly rate of the CAMC amount.

8. Payments will be made on quarterly basis only after completion of service for the quarter and after successful completion of the work.

9. Intending quotationers may submit the quotations on their own papers.

10. It is the responsibility of the intending quotationers to inspect and collect details of the equipments from the Tribunal before submitting the quotations. No variations in maintenance conditions will be allowed after the receipt of the quotations.

11. The quotationer shall have well equipped service centre in Kochi city with sufficient communication facilities, such as land line, mobile phone and on-line complaint registration facilities.

12. The quotationer shall provide complaint booking over phone during 08:00 Hrs to 20:00 Hrs on all Government working days.

13. The quotationer should have handled AMCs of Computers/Laptops/ computer peripherals in the Government / Public Sector Companies and should produce copies of the relevant documents (past or ongoing contracts).

14. In case of any dispute, the settlement will be made in Courts at Kochi.

15. The contractor shall furnish Performance Security for an amount equivalent to ten percent of value of the contract within one month of award of contract.

Maintenance Conditions

1. The Tribunal, if dissatisfied by the performance of the Contractor can cancel the contract, at any time.

2. The Tribunal shall be entitled to assign this support arrangement to other external agencies, if dissatisfied by the services of the Contractor. The Contractor will be held liable for the expenditure incurred and the loss, if any sustained to the Tribunal.

3. Only those damages arising out of negligence on part of the Tribunal shall be considered as physical damages and all else will be covered within the maintenance responsibility of the Contractor.

4. It is the responsibility of the Contractor to provide qualified and experienced Service Engineers while attending calls, subject to the satisfaction of the Tribunal.

5. Preventive Maintenance service is to be carried out in every three months for all equipments mentioned, irrespective of whether the equipment has suffered a breakdown or not.

6. A Service Maintenance log book shall be maintained by the Contractor. The log book shall be produced for inspection at the Tribunal on the first working day of every month and got approved by the Section Officer.

7. Priority calls will be addressed and rectified by the Contractor within 24 hours. It shall be the discretion of the Tribunal to categorise calls as "priority calls" and "non priority calls".

8. **The contract must provide full coverage to products including all consumables and the responsibility of the Contractor shall be to make sure that the product is in working condition, subject to satisfaction of the Tribunal.**

9. The contract shall include trouble shooting of all hardware and software parts of the product.

ARMED FORCES TRIBUNAL
KOCHI- 682 001
REGIONAL BENCH

K.R. Jayaprakash Narayanan
Registrar