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Armed Forces Tribunal  
Regional Bench,  
Bristow House,  
K.J.Herschell Road,  
Kochi – 682 001

No.AFT/RBK/E-01/2013

Date : 11-04-2019

From

The Registrar

To

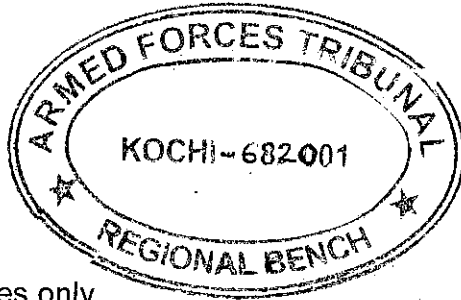
Armed Forces Tribunal, Principal Bench,  
West Block-VIII, R.K. Puram,  
New Delhi - 110066.

Sir,

**Sub: Uploading of Quotation Notice – sealed quotations invited for Comprehensive Annual Maintenance Contract (CAMC) of Personal Computers and Laptops - reg.**

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I am to forward herewith Quotation Notice of even number dated 11-04-2019 for invitation of sealed quotations for Comprehensive Annual Maintenance Contract (CAMC) of 13 Personal Computers and 03 Laptops in this Regional Bench. The same may be published in the Official Website of Armed Forces Tribunal at the earliest.



Yours faithfully,

(K.R. Jayaprakash Narayanan)  
Registrar

Enclosure : 02 pages only.

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### QUOTATION

### NOTICE

Quotation Number	AFT/RBK/E-01/2013
Due date and time for receipt of quotations	13-05-2019 (02:00 PM)
Date and time for opening of quotations	13-05-2019 (04:00 PM)
Date up to which the rates are to remain firm for acceptance	Four months after the acceptance of quotations
Designation and address of officer to whom the quotation is to be addressed	The Registrar, Armed Forces Tribunal, Regional Bench, Bristow House, K.J. Herschel Road, Kochi – 682 001
<u>Superscription</u> : No. AFT/RBK/E-01/2013 ; Quotation for the Comprehensive Annual Maintenance Contract (CAMC) of Personal Computers and laptops in the Armed Forces Tribunal , Regional Bench, Kochi.	

Sealed quotations are invited for Comprehensive Annual Maintenance Contract (CAMC) of 13 Personal Computers and 03 Laptops in the Armed Forces Tribunal , Regional Bench, Kochi for a period of one year.

### General Conditions

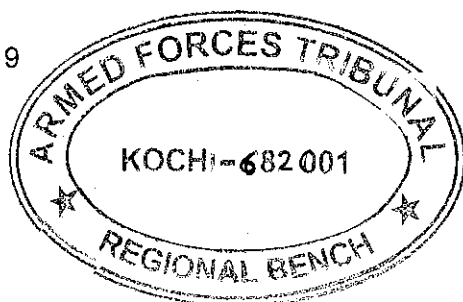
1. Acceptance of the quotation constitutes a concluded contract. Nevertheless, the successful quotationer must, within a fortnight after the acceptance of his quotation, execute an agreement at his own cost for the satisfactory fulfilment of the contract, if so required.
2. Withdrawal from the quotation after it is accepted or failure to supply within a specified time or according to specifications will entail cancellation of the order and purchases being made at the offerers expenses from elsewhere, any loss incurred thereby being payable by the defaulting party. In such an event the Tribunal reserves also the right to remove the defaulter's name from the list of Tribunal suppliers permanently or for a specified number of years.
3. No representation for enhancement of price once accepted will be considered during the currency of the contract.
4. (a) In cases where a successful quotationer, after having made partial supports fails to fulfil the contracts in full, all or any of the maintenance not provided may, at the discretion of the Tribunal, be obtained by means of another quotation or by negotiation or from the next higher tenderer who had offered to provide maintenance already and the loss, if any, caused to the Tribunal shall thereby together with such sums as may be fixed by the Tribunal towards damages be recovered from the defaulting tenderer.  
(b) Any sum of money due and payable to the contractor under this contract may be appropriated by the Tribunal and set-off against any claim of the Tribunal for the payment of a sum of money arising out of or under any other contract made by the contractor with the Tribunal.
5. The rates quoted should be inclusive of all taxes, duties, cesses etc., which are or may become payable by the contractor under existing or future laws or rules of the country of origin / supply or delivery during the course of execution of the contract.

6. Sub-contract of CAMC service is not allowed.
7. Immediately on award of the contract, the contractor shall execute an indemnity bond equal to the quarterly rate of the CAMC amount.
8. Payments will be made on quarterly basis only after completion of service for the quarter and after successful completion of the work.
9. Intending quotationers may submit the quotations on their own papers.
10. It is the responsibility of the intending quotationers to inspect and collect details of the equipments from the Tribunal before submitting the quotations. No variations in maintenance conditions will be allowed after the receipt of the quotations.
11. The quotationer shall have well equipped service centre in Kochi city with sufficient communication facilities, such as land line, mobile phone and on-line complaint registration facilities.
12. The quotationer shall provide complaint booking over phone during 08:00 Hrs to 20:00 Hrs on all Government working days.
13. The quotationer should have handled AMCs of Computers/Laptops/ computer peripherals in the Government / Public Sector Companies and should produce copies of the relevant documents (past or ongoing contracts).
14. In case of any dispute, the settlement will be made in Courts at Kochi.

### Maintenance Conditions

1. The Tribunal, if unsatisfied by the performance of the Contractor can cancel the contract, at any time.
2. The Tribunal shall be entitled to assign this support arrangement to other external agencies, if unsatisfied by the services of the Contractor. The Contractor will be held liable for the expenditure incurred and the loss, if any sustained to the Tribunal.
3. Only those damages arising out of negligence on part of the Tribunal shall be considered as physical damages and all else will be covered within the maintenance responsibility of the Contractor.
4. It is the responsibility of the Contractor to provide qualified and experienced Service Engineers while attending calls, subject to the satisfaction of the Tribunal.
5. Preventive Maintenance service is to be carried out in every three months for all equipments mentioned, irrespective of whether the equipment has suffered a breakdown or not.
6. A Service Maintenance log book shall be maintained by the Contractor. The log book shall be produced for inspection at the Tribunal on the first working day of every month and get it approved by the Section Officer.
7. Priority calls will be addressed and rectified by the Contractor within 24 hours. It shall be the discretion of the Tribunal to categorise calls as "priority calls" and "non priority calls".
8. **The contract must provide full coverage to products including all consumables and the responsibility of the Contractor shall be to make sure that the product is in working condition, subject to satisfaction of the Tribunal.**
9. The contract shall include trouble shooting of all hardware and software parts of the product.

Place : Kochi  
Date : 11/04/2019



  
K.R. Jayaprakash Narayanan  
Registrar